



DEPARTMENT OF HEALTH AND HUMAN SERVICES

OFFICE OF INSPECTOR GENERAL

WASHINGTON, DC 20201



TO: Kelly Cronin
Deputy Administrator for the Center for Innovation and Partnership
Administration for Community Living

FROM: Suzanne Murrin
Deputy Inspector General
for Evaluation and Inspections

ERIN BLISS Digitally signed by ERIN BLISS
Date: 2022.06.08 13:56:19
-04'00'
on behalf of Suzanne Murrin

SUBJECT: *OIG Final Report: 2021 Performance Data for the Senior Medicare Patrol
Projects, OEI-02-22-00310*

Attached is our final report *2021 Performance Data for the Senior Medicare Patrol Projects*.
This report contains no recommendations.

If you have any questions about this report, please do not hesitate to call me, or one of your staff
may contact Kaliane Davidson at (202) 836-1069 or Kaliane.Davidson@oig.hhs.gov. To
facilitate identification, please refer to report number OEI-02-22-00310 in all correspondence.

Attachment



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WASHINGTON, DC 20201



TO: Kelly Cronin
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FROM: Suzanne Murrin
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SUBJECT: Memorandum Report: *2021 Performance Data for the Senior Medicare Patrol Projects*, OEI-02-22-00310

This memorandum report presents performance data for the Senior Medicare Patrol (SMP) projects for 2021. The Office of Inspector General (OIG) has collected these data since 1997. In July 2010, the Administration on Aging, which is now part of the Administration for Community Living (ACL), requested that OIG continue to collect and report performance data for the SMP projects to support ACL's efforts to evaluate and improve its performance. OIG reports these performance data on an annual basis.

SUMMARY

The SMP projects receive grants from ACL to recruit and train retired professionals and other older adults and community members to prevent, detect, and report health care fraud, errors, and abuse. These SMP team members participate in outreach events to help educate Medicare and Medicaid beneficiaries on the same prevention, detection, and reporting techniques.

The coronavirus disease 2019 (COVID-19) pandemic continued to present challenges for the SMP projects that limited their in-person activities. During this period, the projects conducted virtual outreach. Where local restrictions and beneficiary and team member comfort and safety allowed, in-person outreach and education events were also held. In 2021, the 54 projects:

- had 5,346 active team members;
- conducted 12,660 group outreach and education events; and
- had 239,625 individual interactions with, or on behalf of, a Medicare beneficiary.

The projects also had the following results:

- \$2.5 million in expected Medicare recoveries that were attributable to the projects;
- \$41,498 in cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others; and
- \$40,798 in total savings to beneficiaries.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or to law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

BACKGROUND

There is 1 SMP project in each of the 50 States, the District of Columbia, Puerto Rico, Guam, and the U.S. Virgin Islands. In 2021, funding for the program totaled \$22 million in Health Care Fraud and Abuse Control Program (HCFAC) funding, including \$35,621 in carryover funds and \$2 million in one-time HCFAC Wedge funding to support the expansion of the SMP program's virtual capacity.¹ Of that \$22 million, \$3.5 million supported infrastructure, technical assistance, and other SMP program activities, and \$18.5 million went to SMP projects to help beneficiaries prevent, detect, and report Medicare fraud, errors, and abuse. In 2020, funding for the program totaled \$18 million.

Performance Measures

Since the beginning of the program, ACL has modified the performance measures in a number of ways. In 2007, the projects were required to begin measuring "cost avoidance"—the health care expenditures for which Medicare, Medicaid, a beneficiary, or another entity (e.g., a secondary health insurer or a pharmacy) was relieved of responsibility for payment as

¹ Of the \$2 million in one-time HCFAC Wedge funding, all but two grantees received \$18,000 to expand the virtual capacity of their programs. The Virginia grantee requested \$17,986 and the Connecticut grantee did not accept funding. Examples of proposed activities supported by this funding include the development of virtual educational modules for public use, partnership with local educational institutions with strong virtual presence, the purchase of virtual systems to encourage off-site participation, and program website improvement to ensure broader accessibility of the website content and interactive features.

a result of the projects. In 2012, ACL expanded the performance measures for both Medicare and Medicaid recoveries to account for expected recoveries as well as actual recoveries. This accounting method is consistent with OIG's accounting of its own recoveries.²

In 2015, ACL changed the other performance measures, with the goal of aligning them more closely with the SMP projects' outcomes. Specifically, ACL reduced the number of performance measures from 21 to 10 by keeping the 5 measures pertaining to recoveries, savings, and cost avoidance and combining or redefining the 16 measures pertaining to volunteer and outreach activities, condensing them into 5 new measures. In addition, ACL no longer requires the projects to report on the number of media airings and the ways they process complex issues. See Appendix F for a list of the current measures and their definitions.

In 2017, OIG added two new measures that capture additional expected recoveries from cases in which the SMP projects were minimally involved. These new measures—one for Medicare and the other for Medicaid—include actual and expected recoveries that resulted from SMP referrals that validated information in an existing investigation. In contrast, the original two measures on expected recoveries capture recoveries from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

This performance year, OIG also looked at the projects' educational outreach activities related to three fraud alerts developed by the SMP program.

Tracking Systems

ACL maintains a reporting system—the SMP Information and Reporting System (SIRS)—for SMP projects to track and report activities and complaints. Although projects commonly resolve complaints on their own, they are expected to refer cases to an investigative agency when necessary. These referrals are also recorded in the system.

METHODOLOGY

We based our review on data reported for 2021 in SIRS by 54 SMP projects. In this report, we provide the first 6 years of data for five measures. For these five measures, we reviewed the data for any discrepancies (e.g., if a project reported holding no events but reported a number of people who attended events). For the measures on recoveries, savings, and cost avoidance, we reviewed the projects' documentation in the same manner as in the past. Specifically, we reviewed documentation for expected recoveries and additional expected recoveries of funds

² As required by the Inspector General Act of 1978 (P.L. No. 95-452, enacted Oct. 1, 1978), as amended, OIG reports semiannually to the Secretary of Health and Human Services and to Congress on the activities of the office. In the semiannual report, OIG reports expected recoveries. See the most recent semiannual report at <https://oig.hhs.gov/reports-and-publications/semiannual/index.asp>.

for the Medicare and Medicaid programs; documentation for project-attributable savings to beneficiaries and others; and documentation for cost avoidance. We provide the results for all 12 performance measures in detail in the appendices.

Standards

We conducted this study in accordance with the *Quality Standards for Inspection and Evaluation* issued by the Council of the Inspectors General on Integrity and Efficiency.

RESULTS

Results for 2021

The COVID-19 pandemic continued to present challenges for the SMP projects that limited their in-person activities. During this period, the projects conducted virtual outreach including live webinars, teleconferences, recorded presentations, public service announcements, group listserv emails, and telephone calls. Where local restrictions and beneficiary and team member comfort and safety allowed, in-person outreach and education events were also held. As a result, the performance data for 2021 do not reflect a normal year of activities for the projects.

In 2021, the 54 SMP projects had a total of 5,346 active team members who conducted a total of 12,660 group outreach and education events, reaching an estimated 556,980 people. In addition, the projects had 239,625 individual interactions with, or on behalf of, a Medicare beneficiary.

For 2021, the SMP projects reported \$2.5 million in expected Medicare recoveries. Over half of these recoveries came from one project that uncovered a genetic testing fraud scheme in which residents of senior housing complexes were persuaded to submit genetic test specimens to a laboratory without sufficient involvement of a health care professional. The company involved was ordered to pay over \$1.4 million in restitution. In addition, cost avoidance in 2021 totaled \$41,498, while savings to beneficiaries totaled \$40,798 for all SMP projects.

In addition, the SMP program released a consumer fraud alert on hospice in 2021.³ The alert warns beneficiaries about potential fraud schemes that involve unsolicited marketing tactics to enroll beneficiaries in hospice services. It advises beneficiaries to be sure that their doctor has assessed their condition and certified that they are terminally ill and expected to live 6 months or less. The alert also advises beneficiaries never to accept gifts in return for hospice services and to be wary of “too-good-to-be-true” offers. The SMP projects conducted 304 group

³ See SMP, *SMP Consumer Fraud Alert: Hospice*. Accessed at <https://www.smpresource.org/Content/Medicare-Fraud/SMP-Consumer-Fraud-Alerts/SMP-Consumer-Fraud-Alert-Hospice.aspx> on April 25, 2022.

education events covering hospice fraud issues in 2021, reaching a total of 11,795 people. In addition, they conducted 101 instances of media outreach on this topic, reaching 17.3 million people.

The SMP program also continued its educational outreach on fraud schemes involving COVID-19.⁴ Its fraud alert on COVID-19 advises beneficiaries to be suspicious of strangers offering free COVID-19 testing, supplies, treatments, or vaccines. The alert also advises beneficiaries to be cautious about sharing their personal information, including their Medicare identification number, because this information can be used in fraud schemes. The SMP projects conducted 645 group education events covering COVID-19 fraud issues in 2021, reaching a total of 26,704 people. In addition, they conducted 454 instances of media outreach on this topic, reaching 21.4 million people.

In addition, the SMP program continued its educational outreach on fraud schemes involving genetic testing.⁵ Its fraud alert on genetic testing advises beneficiaries to be suspicious of strangers who offer free genetic tests. The alert also cautions beneficiaries about sharing personal information that can be used fraudulently. The SMP projects conducted 505 group education events covering genetic testing fraud issues in 2021; these events reached 24,562 people. In addition, they conducted 144 instances of media outreach on this topic, reaching 17.2 million people.

In comparison to 2020, the projects reported a 4-percent decrease in the number of individual interactions in 2021 (239,625, down from 249,134). The number of group outreach and education events increased by 28 percent, and the number of people reached through these channels increased by 31 percent (to 556,980, up from 425,103). In addition, the projects reported lower amounts for Medicare recoveries (\$2.5 million, down from \$16.8 million), while cost avoidance also decreased (\$41,498, down from \$53,768).

Results Since 1997

Since the program's inception 25 years ago, the SMP projects have reported performance data on key measures, including Medicare and Medicaid recoveries; savings to beneficiaries and others; and cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others. In total, expected recoveries to Medicare and Medicaid attributable to the projects from 1997 through

⁴ See SMP, *SMP Consumer Fraud Alert: COVID-19*. Accessed at <https://www.smpresource.org/Content/Medicare-Fraud/SMP-Consumer-Fraud-Alerts/SMP-Consumer-Fraud-Alert-COVID-19.aspx> on April 25, 2022.

⁵ See SMP, *SMP Consumer Fraud Alert: Genetic Testing*. Accessed at <https://www.smpresource.org/Content/Medicare-Fraud/SMP-Consumer-Fraud-Alerts/SMP-Consumer-Fraud-Alert-Genetic-Testing.aspx> on April 25, 2022. The SMP fraud alert references a corresponding OIG fraud alert. See OIG, *Fraud Alert: Genetic Testing Scam*. Accessed at <https://oig.hhs.gov/fraud/consumer-alerts/fraud-alert-genetic-testing-scam/> on April 26, 2022.

2021 were \$141.3 million.⁶ Most of the recoveries resulted from one project's involvement in adjustments to Medicaid claims for individuals entitled to both Medicare and Medicaid.⁷ Total savings to beneficiaries and others were approximately \$7.2 million. Total cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others was \$10.2 million.

Other SMP Activities

As part of a partnership with OIG, the SMP program identifies potential fraud schemes. The SMP program provides OIG with reports, referred to as Special Notifications, intended to provide timely information on emerging fraud schemes that have been identified by the SMP projects. In 2021, the SMP program provided 47 Special Notifications to OIG. These notifications focused on fraud schemes involving COVID-19-related unsolicited testing, vaccines, and trials; unsecured personally identifiable information (PII); unlicensed telehealth providers; and other topics.

CONCLUSION

The SMP projects receive grants from ACL to recruit and train retired professionals and other older adults and community members to recognize and report instances or patterns of health care fraud. In 2021, the COVID-19 pandemic continued to present challenges for the SMP projects that limited their ability to hold in-person activities. As a result, the performance data for 2021 do not reflect a normal year of activities for the projects.

In 2021, the SMP projects had a total of 5,346 active team members who conducted a total of 12,660 group outreach and education events, reaching an estimated 556,980 people. Results attributable to the SMP projects' efforts included \$2.5 million in expected Medicare recoveries, \$41,498 in cost avoidance, and \$40,798 in savings to beneficiaries. In comparison to 2020, these projects reported a lower amount for Medicare recoveries.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

⁶ Prior to 2007, OIG reviewed documentation on savings to Medicare only and included self-reported data on savings to Medicaid, beneficiaries, and other entities. In addition, prior to 2012, the projects reported actual recoveries only.

⁷ The project reported these savings between 2001 and 2003.

As agreed, we will continue to monitor the projects and will provide ACL with annual summary reports of performance data. This memorandum report is being issued directly in final form because it contains no recommendations. If you have comments or questions about this memorandum report, please provide them within 60 days. Your staff may contact Kaliane Davidson at (202) 836-1069 or Kaliane.Davidson@oig.hhs.gov. Please refer to report number OEI-02-22-00310 in all correspondence.

cc:

Kathleen Cantwell

Director of the Office of Strategic Operations and Regulatory Affairs
Centers for Medicare & Medicaid Services

Results for Performance Measures for the Senior Medicare Patrol Projects

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APPENDIX A

Summary of Overall Performance of Projects in 2021*

Performance measures	Total for 2021
Total number of active SMP team members	5,346
Total number of SMP team member hours	442,263
Number of group outreach and education events	12,660
Estimated number of people reached through group outreach and education events	556,980
Number of individual interactions with, or on behalf of, a Medicare beneficiary	239,625
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$41,498
Expected Medicare recoveries attributable to the projects	\$2,469,947
Additional expected Medicare recoveries attributable to the projects**	\$0
Expected Medicaid recoveries attributable to the projects	\$0
Additional expected Medicaid recoveries attributable to the projects**	\$0
Savings to beneficiaries attributable to the projects	\$40,798
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the projects***	\$2,510,744

* The totals in this table have been rounded.

** Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

*** Total savings include expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

APPENDIX B

Summary of Performance on Recoveries, Savings, and Cost Avoidance, Since 1997

Performance measures	Total since 1997
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others*	\$10,195,272
Expected Medicare recoveries attributable to the projects**	\$46,516,943
Additional expected Medicare recoveries attributable to the projects***	\$65,113,359
Expected Medicaid recoveries attributable to the projects**	\$94,818,031
Additional expected Medicaid recoveries attributable to the projects***	\$1,789,200
Savings to beneficiaries attributable to the projects	\$3,749,258
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$3,474,704
Total savings attributable to the projects****	\$148,558,935

* This performance measure has been reported since 2007.

** This performance measure was changed in 2012 to include both actual recoveries and expected recoveries.

*** Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations. This performance measure was reported for the first time in 2018.

**** Total savings include expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

APPENDIX C

Summary of Performance on SMP Activities, 2016–2021

Performance measures*	Total: 2016–2021
Total number of active SMP team members	37,132
Total number of SMP team member hours	2,774,091
Number of group outreach and education events	130,257
Estimated number of people reached through group outreach and education events	7,674,952
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,509,757

* These measures were introduced beginning with the data for 2016 and cannot be compared to the measures for data prior to 2016, which are listed in Appendix B of the OIG report *2016 Performance Data for the Senior Medicare Patrol Projects* (OEI-02-17-00220).

APPENDIX D

Results for 2021, by Performance Measure

The following tables provide the results by performance measure and by State for the SMP projects.

Note: Because of rounding, the totals listed in Appendix A may not match the sums of the corresponding individual figures listed in Appendix D.

Total Number of Active SMP Team Members

Total for 2021		Total for 2021	
Alabama	119	Montana	57
Alaska	57	Nebraska	154
Arizona	85	Nevada	178
Arkansas	68	New Hampshire	41
California	546	New Jersey	31
Colorado	67	New Mexico	29
Connecticut	61	New York	56
Delaware	9	North Carolina	211
District of Columbia	27	North Dakota	76
Florida	331	Ohio	51
Georgia	13	Oklahoma	22
Guam	1	Oregon	97
Hawaii	43	Pennsylvania	29
Idaho	45	Puerto Rico	6
Illinois	53	Rhode Island	75
Indiana	70	South Carolina	29
Iowa	265	South Dakota	23
Kansas	65	Tennessee	325
Kentucky	97	Texas	153
Louisiana	22	U.S. Virgin Islands	5
Maine	78	Utah	145
Maryland	90	Vermont	9
Massachusetts	71	Virginia	79
Michigan	666	Washington	81
Minnesota	102	West Virginia	63
Mississippi	9	Wisconsin	18
Missouri	175	Wyoming	68

Total Number of SMP Team Member Hours

Total for 2021		Total for 2021	
Alabama	4,969	Montana	4,380
Alaska	6,689	Nebraska	5,268
Arizona	19,944	Nevada	30,677
Arkansas	3,736	New Hampshire	2,153
California	35,582	New Jersey	4,868
Colorado	5,623	New Mexico	5,758
Connecticut	6,066	New York	11,662
Delaware	8,560	North Carolina	12,871
District of Columbia	5,218	North Dakota	3,546
Florida	25,504	Ohio	5,592
Georgia	6,680	Oklahoma	3,224
Guam	19	Oregon	3,893
Hawaii	4,681	Pennsylvania	7,508
Idaho	7,119	Puerto Rico	3,932
Illinois	6,744	Rhode Island	10,424
Indiana	6,431	South Carolina	15,290
Iowa	13,652	South Dakota	1,150
Kansas	2,811	Tennessee	17,746
Kentucky	10,717	Texas	9,447
Louisiana	4,793	U.S. Virgin Islands	2,173
Maine	8,168	Utah	14,360
Maryland	6,905	Vermont	3,983
Massachusetts	6,089	Virginia	9,799
Michigan	15,597	Washington	2,892
Minnesota	747	West Virginia	4,788
Mississippi	5,183	Wisconsin	4,176
Missouri	5,754	Wyoming	6,725

Number of Group Outreach and Education Events

Total for 2021		Total for 2021	
Alabama	568	Montana	151
Alaska	79	Nebraska	158
Arizona	115	Nevada	420
Arkansas	205	New Hampshire	144
California	1,052	New Jersey	99
Colorado	196	New Mexico	77
Connecticut	206	New York	466
Delaware	77	North Carolina	435
District of Columbia	86	North Dakota	72
Florida	1,424	Ohio	200
Georgia	24	Oklahoma	158
Guam	0	Oregon	161
Hawaii	66	Pennsylvania	85
Idaho	72	Puerto Rico	19
Illinois	326	Rhode Island	139
Indiana	281	South Carolina	278
Iowa	154	South Dakota	11
Kansas	112	Tennessee	473
Kentucky	177	Texas	547
Louisiana	54	U.S. Virgin Islands	21
Maine	178	Utah	625
Maryland	211	Vermont	17
Massachusetts	162	Virginia	204
Michigan	227	Washington	187
Minnesota	100	West Virginia	287
Mississippi	42	Wisconsin	33
Missouri	966	Wyoming	33

Estimated Number of People Reached Through Group Outreach and Education Events

Total for 2021		Total for 2021	
Alabama	21,044	Montana	6,584
Alaska	3,641	Nebraska	10,829
Arizona	2,998	Nevada	9,412
Arkansas	6,597	New Hampshire	2,753
California	41,605	New Jersey	2,605
Colorado	12,889	New Mexico	3,315
Connecticut	4,085	New York	22,051
Delaware	2,126	North Carolina	45,677
District of Columbia	1,365	North Dakota	2,009
Florida	25,797	Ohio	10,521
Georgia	2,116	Oklahoma	18,832
Guam	0	Oregon	5,150
Hawaii	3,023	Pennsylvania	1,649
Idaho	3,681	Puerto Rico	518
Illinois	7,809	Rhode Island	6,720
Indiana	14,507	South Carolina	27,250
Iowa	3,354	South Dakota	197
Kansas	8,615	Tennessee	29,928
Kentucky	6,337	Texas	19,019
Louisiana	2,075	U.S. Virgin Islands	297
Maine	2,466	Utah	21,531
Maryland	9,368	Vermont	541
Massachusetts	2,228	Virginia	6,683
Michigan	14,151	Washington	3,549
Minnesota	12,278	West Virginia	10,339
Mississippi	2,623	Wisconsin	2,622
Missouri	68,631	Wyoming	990

Number of Individual Interactions With, or on Behalf of, a Medicare Beneficiary

Total for 2021		Total for 2021	
Alabama	11,944	Montana	1,800
Alaska	545	Nebraska	7,732
Arizona	8,012	Nevada	7,284
Arkansas	431	New Hampshire	4,359
California	34,727	New Jersey	132
Colorado	7,775	New Mexico	347
Connecticut	174	New York	2,234
Delaware	109	North Carolina	8,261
District of Columbia	57	North Dakota	77
Florida	27,736	Ohio	361
Georgia	103	Oklahoma	1,447
Guam	62	Oregon	4,502
Hawaii	772	Pennsylvania	220
Idaho	2,462	Puerto Rico	0
Illinois	2,660	Rhode Island	5,470
Indiana	2,924	South Carolina	6,312
Iowa	12,913	South Dakota	1,647
Kansas	4,468	Tennessee	22,995
Kentucky	947	Texas	1,807
Louisiana	174	U.S. Virgin Islands	0
Maine	3,009	Utah	10,167
Maryland	7,604	Vermont	6
Massachusetts	163	Virginia	7,044
Michigan	3,852	Washington	2,417
Minnesota	669	West Virginia	3,407
Mississippi	122	Wisconsin	223
Missouri	230	Wyoming	4,730

Cost Avoidance on Behalf of Medicare, Medicaid, Beneficiaries, or Others

Total for 2021		Total for 2021	
Alabama	\$0	Montana	\$223
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$842
California	\$1,522	New Jersey	\$137
Colorado	\$155	New Mexico	\$4,481
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$731	Ohio	\$0
Georgia	\$668	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$389	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$94	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$856
Maryland	\$0	Vermont	\$0
Massachusetts	\$22,248	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$9,151

Expected Medicare Recoveries Attributable to the Projects

Total for 2021		Total for 2021	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$979,979	New Jersey	\$1,422,544
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$5,609
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$1,647
Florida	\$48,002	Ohio	\$376
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$1,335	Texas	\$0
Louisiana	\$542	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$6,707	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$3,205

Additional Expected Medicare Recoveries Attributable to the Projects*

Total for 2021		Total for 2021	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Expected Medicaid Recoveries Attributable to the Projects

Total for 2021		Total for 2021	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

Additional Expected Medicaid Recoveries Attributable to the Projects*

Total for 2021		Total for 2021	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Savings to Beneficiaries Attributable to the Projects

Total for 2021		Total for 2021	
Alabama	\$0	Montana	\$0
Alaska	\$180	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$443	New Jersey	\$6,821
Colorado	\$0	New Mexico	\$8,893
Connecticut	\$0	New York	\$1,391
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$125
Florida	\$6,134	Ohio	\$1,389
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$178
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$140	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$1,913	Virginia	\$0
Michigan	\$0	Washington	\$1,427
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$11,764

Other Savings Attributable to the Projects (E.g., Savings to Supplemental Insurance)

Total for 2021		Total for 2021	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

APPENDIX E

Results for 2021, by Project

The following tables provide the results for each performance measure for each of the 54 SMP projects in 2021. The tables also include the grant total for 2021 for each project. In addition, the measure for total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

Note: Because of rounding, the totals listed in Appendix A may not match the sums of the corresponding individual figures listed in Appendix E.

Alabama – Alabama Department of Senior Services

Performance measures	Total for 2021
Total number of active SMP team members	119
Total number of SMP team member hours	4,969
Number of group outreach and education events	568
Estimated number of people reached through group outreach and education events	21,044
Number of individual interactions with, or on behalf of, a Medicare beneficiary	11,944
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$335,193

Alaska – Alaska Department of Health and Social Services

Performance measures	Total for 2021
Total number of active SMP team members	57
Total number of SMP team member hours	6,689
Number of group outreach and education events	79
Estimated number of people reached through group outreach and education events	3,641
Number of individual interactions with, or on behalf of, a Medicare beneficiary	545
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$180
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$180

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$241,777

Arizona – Arizona Department of Economic Security

Performance measures	Total for 2021
Total number of active SMP team members	85
Total number of SMP team member hours	19,944
Number of group outreach and education events	115
Estimated number of people reached through group outreach and education events	2,998
Number of individual interactions with, or on behalf of, a Medicare beneficiary	8,012
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$334,827

Arkansas – Arkansas Department of Human Services

Performance measures	Total for 2021
Total number of active SMP team members	68
Total number of SMP team member hours	3,736
Number of group outreach and education events	205
Estimated number of people reached through group outreach and education events	6,597
Number of individual interactions with, or on behalf of, a Medicare beneficiary	431
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$308,377

California – California Health Advocates

Performance measures	Total for 2021
Total number of active SMP team members	546
Total number of SMP team member hours	35,582
Number of group outreach and education events	1,052
Estimated number of people reached through group outreach and education events	41,605
Number of individual interactions with, or on behalf of, a Medicare beneficiary	34,727
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$1,522
Expected Medicare recoveries attributable to the project	\$979,979
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$443
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$980,422

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$680,576

Colorado – Colorado Department of Regulatory Agencies

Performance measures

Total for 2021

Total number of active SMP team members	67
Total number of SMP team member hours	5,623
Number of group outreach and education events	196
Estimated number of people reached through group outreach and education events	12,889
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,775
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$155
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$303,212

Connecticut – Department of Aging and Disability Services

Performance measures	Total for 2021
Total number of active SMP team members	61
Total number of SMP team member hours	6,066
Number of group outreach and education events	206
Estimated number of people reached through group outreach and education events	4,085
Number of individual interactions with, or on behalf of, a Medicare beneficiary	174
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$285,780

Delaware – Delaware Department of Health and Social Services

Performance measures	Total for 2021
Total number of active SMP team members	9
Total number of SMP team member hours	8,560
Number of group outreach and education events	77
Estimated number of people reached through group outreach and education events	2,126
Number of individual interactions with, or on behalf of, a Medicare beneficiary	109
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$247,458

District of Columbia – AARP Legal Counsel for the Elderly

Performance measures	Total for 2021
Total number of active SMP team members	27
Total number of SMP team member hours	5,218
Number of group outreach and education events	86
Estimated number of people reached through group outreach and education events	1,365
Number of individual interactions with, or on behalf of, a Medicare beneficiary	57
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$239,473

Florida – Florida Department of Elder Affairs

Performance measures	Total for 2021
Total number of active SMP team members	331
Total number of SMP team member hours	25,504
Number of group outreach and education events	1,424
Estimated number of people reached through group outreach and education events	25,797
Number of individual interactions with, or on behalf of, a Medicare beneficiary	27,736
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$731
Expected Medicare recoveries attributable to the project	\$48,002
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$6,134
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$54,136

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$575,650

Georgia – AdviseWell, Inc.⁸

Performance measures	Total for 2021
Total number of active SMP team members	13
Total number of SMP team member hours	6,680
Number of group outreach and education events	24
Estimated number of people reached through group outreach and education events	2,116
Number of individual interactions with, or on behalf of, a Medicare beneficiary	103
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$668
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$390,086

⁸ AdviseWell, Inc. is currently in the process of changing its name from eQHealth Solutions, Inc.

Guam – Guam Department of Public Health & Social Services

Performance measures	Total for 2021
Total number of active SMP team members	1
Total number of SMP team member hours	19
Number of group outreach and education events	0
Estimated number of people reached through group outreach and education events	0
Number of individual interactions with, or on behalf of, a Medicare beneficiary	62
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$97,843

Hawaii – Hawaii Department of Health

Performance measures	Total for 2021
Total number of active SMP team members	43
Total number of SMP team member hours	4,681
Number of group outreach and education events	66
Estimated number of people reached through group outreach and education events	3,023
Number of individual interactions with, or on behalf of, a Medicare beneficiary	772
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$257,954

Idaho – Idaho Commission on Aging

Performance measures	Total for 2021
Total number of active SMP team members	45
Total number of SMP team member hours	7,119
Number of group outreach and education events	72
Estimated number of people reached through group outreach and education events	3,681
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,462
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$389
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$263,514

Illinois – AgeOptions Inc.

Performance measures	Total for 2021
Total number of active SMP team members	53
Total number of SMP team member hours	6,744
Number of group outreach and education events	326
Estimated number of people reached through group outreach and education events	7,809
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,660
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$426,281

Indiana – Indiana Association of Area Agencies on Aging Education Institute

Performance measures	Total for 2021
Total number of active SMP team members	70
Total number of SMP team member hours	6,431
Number of group outreach and education events	281
Estimated number of people reached through group outreach and education events	14,507
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,924
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$350,570

Iowa – Iowa Department of Commerce

Performance measures	Total for 2021
Total number of active SMP team members	265
Total number of SMP team member hours	13,652
Number of group outreach and education events	154
Estimated number of people reached through group outreach and education events	3,354
Number of individual interactions with, or on behalf of, a Medicare beneficiary	12,913
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$296,374

Kansas – Kansas Department for Aging and Disability Services

Performance measures

Total for 2021

Total number of active SMP team members	65
Total number of SMP team member hours	2,811
Number of group outreach and education events	112
Estimated number of people reached through group outreach and education events	8,615
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,468
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$282,172

Kentucky – Louisville-Jefferson County Metro Government

Performance measures	Total for 2021
Total number of active SMP team members	97
Total number of SMP team member hours	10,717
Number of group outreach and education events	177
Estimated number of people reached through group outreach and education events	6,337
Number of individual interactions with, or on behalf of, a Medicare beneficiary	947
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$94
Expected Medicare recoveries attributable to the project	\$1,335
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$140
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,475

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$336,724

Louisiana – AdviseWell, Inc.⁹

Performance measures	Total for 2021
Total number of active SMP team members	22
Total number of SMP team member hours	4,793
Number of group outreach and education events	54
Estimated number of people reached through group outreach and education events	2,075
Number of individual interactions with, or on behalf of, a Medicare beneficiary	174
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$542
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$542

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$316,043

⁹ AdviseWell, Inc. is currently in the process of changing its name from eQHealth Solutions, Inc.

Maine – Maine Department of Health and Human Services

Performance measures	Total for 2021
Total number of active SMP team members	78
Total number of SMP team member hours	8,168
Number of group outreach and education events	178
Estimated number of people reached through group outreach and education events	2,466
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,009
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$266,647

Maryland – Maryland Department of Aging

Performance measures	Total for 2021
Total number of active SMP team members	90
Total number of SMP team member hours	6,905
Number of group outreach and education events	211
Estimated number of people reached through group outreach and education events	9,368
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,604
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$310,225

Massachusetts – Elder Services of the Merrimack Valley, Inc.

Performance measures	Total for 2021
Total number of active SMP team members	71
Total number of SMP team member hours	6,089
Number of group outreach and education events	162
Estimated number of people reached through group outreach and education events	2,228
Number of individual interactions with, or on behalf of, a Medicare beneficiary	163
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$22,248
Expected Medicare recoveries attributable to the project	\$6,707
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,913
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$8,620

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$338,296

Michigan – MMAP, Inc.

Performance measures

Total for 2021

Total number of active SMP team members	666
Total number of SMP team member hours	15,597
Number of group outreach and education events	227
Estimated number of people reached through group outreach and education events	14,151
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,852
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$413,895

Minnesota – Minnesota Department of Human Services

Performance measures	Total for 2021
Total number of active SMP team members	102
Total number of SMP team member hours	747
Number of group outreach and education events	100
Estimated number of people reached through group outreach and education events	12,278
Number of individual interactions with, or on behalf of, a Medicare beneficiary	669
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$324,843

Mississippi – AdviseWell, Inc.¹⁰

Performance measures	Total for 2021
Total number of active SMP team members	9
Total number of SMP team member hours	5,183
Number of group outreach and education events	42
Estimated number of people reached through group outreach and education events	2,623
Number of individual interactions with, or on behalf of, a Medicare beneficiary	122
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$304,376

¹⁰ AdviseWell, Inc. is currently in the process of changing its name from eQHealth Solutions, Inc.

Missouri – District III Area Agency on Aging

Performance measures	Total for 2021
Total number of active SMP team members	175
Total number of SMP team member hours	5,754
Number of group outreach and education events	966
Estimated number of people reached through group outreach and education events	68,631
Number of individual interactions with, or on behalf of, a Medicare beneficiary	230
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$350,937

Montana – Missoula Aging Services

Performance measures	Total for 2021
Total number of active SMP team members	57
Total number of SMP team member hours	4,380
Number of group outreach and education events	151
Estimated number of people reached through group outreach and education events	6,584
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,800
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$223
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$257,651

Nebraska – Nebraska Department of Insurance

Performance measures	Total for 2021
Total number of active SMP team members	154
Total number of SMP team member hours	5,268
Number of group outreach and education events	158
Estimated number of people reached through group outreach and education events	10,829
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,732
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$265,634

Nevada – Nevada Department of Health and Human Services

Performance measures	Total for 2021
Total number of active SMP team members	178
Total number of SMP team member hours	30,677
Number of group outreach and education events	420
Estimated number of people reached through group outreach and education events	9,412
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,284
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$274,739

New Hampshire – New Hampshire Department of Health and Human Services

Performance measures	Total for 2021
Total number of active SMP team members	41
Total number of SMP team member hours	2,153
Number of group outreach and education events	144
Estimated number of people reached through group outreach and education events	2,753
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,359
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$842
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$259,921

New Jersey – Jewish Family & Vocational Service of Middlesex County, Inc.

Performance measures	Total for 2021
Total number of active SMP team members	31
Total number of SMP team member hours	4,868
Number of group outreach and education events	99
Estimated number of people reached through group outreach and education events	2,605
Number of individual interactions with, or on behalf of, a Medicare beneficiary	132
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$137
Expected Medicare recoveries attributable to the project	\$1,422,544
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$6,821
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,429,365

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$355,684

New Mexico – New Mexico Aging and Long-Term Services Department

Performance measures	Total for 2021
Total number of active SMP team members	29
Total number of SMP team member hours	5,758
Number of group outreach and education events	77
Estimated number of people reached through group outreach and education events	3,315
Number of individual interactions with, or on behalf of, a Medicare beneficiary	347
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$4,481
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$8,893
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$8,893

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$272,910

New York – New York Statewide Senior Action Council, Inc.

Performance measures

Total for 2021

Total number of active SMP team members	56
Total number of SMP team member hours	11,662
Number of group outreach and education events	466
Estimated number of people reached through group outreach and education events	22,051
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,234
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$5,609
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,391
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$7,000

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$537,386

North Carolina – North Carolina Department of Insurance

Performance measures	Total for 2021
Total number of active SMP team members	211
Total number of SMP team member hours	12,871
Number of group outreach and education events	435
Estimated number of people reached through group outreach and education events	45,677
Number of individual interactions with, or on behalf of, a Medicare beneficiary	8,261
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$425,785

North Dakota – Minot State University

Performance measures	Total for 2021
Total number of active SMP team members	76
Total number of SMP team member hours	3,546
Number of group outreach and education events	72
Estimated number of people reached through group outreach and education events	2,009
Number of individual interactions with, or on behalf of, a Medicare beneficiary	77
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$1,647
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$125
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,772

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$245,083

Ohio – Pro Seniors, Inc.

Performance measures	Total for 2021
Total number of active SMP team members	51
Total number of SMP team member hours	5,592
Number of group outreach and education events	200
Estimated number of people reached through group outreach and education events	10,521
Number of individual interactions with, or on behalf of, a Medicare beneficiary	361
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$376
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,389
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,765

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$443,359

Oklahoma – Oklahoma State Insurance Department

Performance measures	Total for 2021
Total number of active SMP team members	22
Total number of SMP team member hours	3,224
Number of group outreach and education events	158
Estimated number of people reached through group outreach and education events	18,832
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,447
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$305,988

Oregon – Oregon Department of Human Services

Performance measures	Total for 2021
Total number of active SMP team members	97
Total number of SMP team member hours	3,893
Number of group outreach and education events	161
Estimated number of people reached through group outreach and education events	5,150
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,502
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$303,974

Pennsylvania – Center for Advocacy for the Rights and Interests of the Elderly

Performance measures	Total for 2021
Total number of active SMP team members	29
Total number of SMP team member hours	7,508
Number of group outreach and education events	85
Estimated number of people reached through group outreach and education events	1,649
Number of individual interactions with, or on behalf of, a Medicare beneficiary	220
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$178
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$178

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$469,542

Puerto Rico – Hispanic-American Institute, Inc.

Performance measures	Total for 2021
Total number of active SMP team members	6
Total number of SMP team member hours	3,932
Number of group outreach and education events	19
Estimated number of people reached through group outreach and education events	518
Number of individual interactions with, or on behalf of, a Medicare beneficiary	0
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$345,372

Rhode Island – Rhode Island Office of Healthy Aging

Performance measures	Total for 2021
Total number of active SMP team members	75
Total number of SMP team member hours	10,424
Number of group outreach and education events	139
Estimated number of people reached through group outreach and education events	6,720
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,470
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$249,004

South Carolina – State of South Carolina

Performance measures	Total for 2021
Total number of active SMP team members	29
Total number of SMP team member hours	15,290
Number of group outreach and education events	278
Estimated number of people reached through group outreach and education events	27,250
Number of individual interactions with, or on behalf of, a Medicare beneficiary	6,312
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$330,871

South Dakota – South Dakota Department of Human Services

Performance measures	Total for 2021
Total number of active SMP team members	23
Total number of SMP team member hours	1,150
Number of group outreach and education events	11
Estimated number of people reached through group outreach and education events	197
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,647
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$249,678

Tennessee – Upper Cumberland Development District

Performance measures	Total for 2021
Total number of active SMP team members	325
Total number of SMP team member hours	17,746
Number of group outreach and education events	473
Estimated number of people reached through group outreach and education events	29,928
Number of individual interactions with, or on behalf of, a Medicare beneficiary	22,995
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$366,779

Texas – Better Business Bureau Educational Foundation

Performance measures	Total for 2021
Total number of active SMP team members	153
Total number of SMP team member hours	9,447
Number of group outreach and education events	547
Estimated number of people reached through group outreach and education events	19,019
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,807
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$557,575

U.S. Virgin Islands – Legal Services of the Virgin Islands, Inc.

Performance measures	Total for 2021
Total number of active SMP team members	5
Total number of SMP team member hours	2,173
Number of group outreach and education events	21
Estimated number of people reached through group outreach and education events	297
Number of individual interactions with, or on behalf of, a Medicare beneficiary	0
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$98,505

Utah – Utah Department of Human Services

Performance measures	Total for 2021
Total number of active SMP team members	145
Total number of SMP team member hours	14,360
Number of group outreach and education events	625
Estimated number of people reached through group outreach and education events	21,531
Number of individual interactions with, or on behalf of, a Medicare beneficiary	10,167
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$856
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$263,945

Vermont – Community of Vermont Elders

Performance measures	Total for 2021
Total number of active SMP team members	9
Total number of SMP team member hours	3,983
Number of group outreach and education events	17
Estimated number of people reached through group outreach and education events	541
Number of individual interactions with, or on behalf of, a Medicare beneficiary	6
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$248,730

Virginia – Virginia Association of Area Agencies on Aging

Performance measures	Total for 2021
Total number of active SMP team members	79
Total number of SMP team member hours	9,799
Number of group outreach and education events	204
Estimated number of people reached through group outreach and education events	6,683
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,044
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$363,119

Washington – Washington State Office of the Insurance Commissioner

Performance measures	Total for 2021
Total number of active SMP team members	81
Total number of SMP team member hours	2,892
Number of group outreach and education events	187
Estimated number of people reached through group outreach and education events	3,549
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,417
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,427
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,427

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$337,925

West Virginia – West Virginia Bureau of Senior Services

Performance measures	Total for 2021
Total number of active SMP team members	63
Total number of SMP team member hours	4,788
Number of group outreach and education events	287
Estimated number of people reached through group outreach and education events	10,339
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,407
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$279,952

Wisconsin – Greater Wisconsin Agency on Aging Resources, Inc.

Performance measures	Total for 2021
Total number of active SMP team members	18
Total number of SMP team member hours	4,176
Number of group outreach and education events	33
Estimated number of people reached through group outreach and education events	2,622
Number of individual interactions with, or on behalf of, a Medicare beneficiary	223
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$337,356

Wyoming – Wyoming Senior Citizens, Inc.

Performance measures	Total for 2021
Total number of active SMP team members	68
Total number of SMP team member hours	6,725
Number of group outreach and education events	33
Estimated number of people reached through group outreach and education events	990
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,730
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$9,151
Expected Medicare recoveries attributable to the project	\$3,205
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$11,764
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$14,969

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$243,936

APPENDIX F

Definitions of Performance Measures

Total number of active SMP team members	Individuals who spent any time on the SMP program, including those paid by the SMP program, those paid in kind, and volunteer team members.
Total number of SMP team member hours	Hours contributed by team members while performing SMP work and receiving training to perform SMP work, including time spent by team members paid by the SMP program, team members paid in kind, and volunteer team members.
Number of group outreach and education events	Community outreach events, education activities, and presentations to educate beneficiaries, family members, caregivers, and others about SMP services and the detection of health care fraud, errors, and abuse.
Estimated number of people reached through group outreach and education events	Total estimated number of people reached as a result of SMP group outreach and education activities.
Number of individual interactions with, or on behalf of, a Medicare beneficiary	Individual interactions between SMP team members and beneficiaries, family members, caregivers, or others for the purpose of discussing or gathering information about potential health care fraud, errors, or abuse.
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	Health care expenditures for which the government, a beneficiary, or other entity (e.g., secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the SMP project.
Expected Medicare recoveries attributable to the projects	This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicare and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.
Additional expected Medicare recoveries attributable to the projects	This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicare and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.

Definitions of Performance Measures (continued)

Expected Medicaid recoveries attributable to the projects	This amount represents actual and expected Medicaid recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicaid and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid Fraud Control Unit or a law enforcement agency. This measure includes recoveries from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.
Additional expected Medicaid recoveries attributable to the projects	This amount represents actual and expected Medicaid recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicaid and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.
Savings to beneficiaries attributable to the projects	Money recouped to an individual as a result of the SMP project (e.g., copayments, deductibles, or any other out-of-pocket expenses).
Other savings attributable to the projects (e.g., savings to supplemental insurance)	Money recouped to an entity other than Medicare, Medicaid, or a beneficiary (e.g., a secondary health insurer) as a result of the SMP project.
