



# 2018 National SHIP/SMP Conference

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*ACL is an operating division of the U.S. Department of Health and Human Services*

# 5 Pillars

1. **Connecting People to Resources**
2. Protecting Rights and Preventing Abuse
3. Expanding Employment Opportunities
4. Supporting Families & Caregivers
5. Strengthening the Network

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# Other key areas of focus

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- Telling our story



# Mission Forward

# As they said...

*To achieve greatness, start where you are,  
use what you have, do what you can.*

**– Arthur Ashe**

The difference between winning and losing  
is most often not quitting.

**- Walt Disney**

# 10 Tenets for Being Exceptional

1. Commit to quality work
2. Collaborate and build support
3. Acknowledge and address weaknesses
4. Share successes
5. Mentor – get one and be one

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6. Encourage each other
7. Fight against scarcity mindset
8. Thirst to learn
9. Be the example
10. Experience life

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