



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
**OFFICE OF INSPECTOR GENERAL**

WASHINGTON, DC 20201



**TO:** Kelly Cronin  
Deputy Administrator for the Center for Innovation and Partnership  
Administration for Community Living

**FROM:** Suzanne Murrin  
Deputy Inspector General  
for Evaluation and Inspections

**SUZANNE MURRIN** Digitally signed by  
SUZANNE MURRIN  
Date: 2020.06.30  
14:50:46 -04'00'

**SUBJECT:** Memorandum Report: *2019 Performance Data for the Senior Medicare Patrol Projects*, OEI-02-20-00150

This memorandum report presents performance data for the Senior Medicare Patrol (SMP) projects for 2019. The Office of Inspector General (OIG) has collected these data since 1997. In July 2010, the Administration on Aging, which is now part of the Administration for Community Living (ACL), requested that OIG continue to collect and report performance data for the SMP projects to support ACL's efforts to evaluate and improve its performance. OIG reports these performance data on an annual basis. In 2015, ACL substantially changed the performance measures. We made comparisons to data from previous years when possible.

## SUMMARY

The SMP projects receive grants from ACL to recruit and train retired professionals and other older adults and community members to prevent, recognize, and report health care fraud, errors, and abuse. These SMP team members then participate in outreach events to help educate Medicare and Medicaid beneficiaries on the same prevention, recognition, and reporting techniques. In 2019, the 54 projects:

- had 6,875 active team members;
- conducted 28,146 group outreach and education events; and
- had 320,590 individual interactions with, or on behalf of, a Medicare beneficiary.

The projects also had the following results:

- \$2.4 million in expected Medicare recoveries that were attributable to the projects;
- \$60,971 in cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others; and
- \$20,150 in total savings to beneficiaries and others.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

## **BACKGROUND**

There is 1 SMP project in each of the 50 States, the District of Columbia, Puerto Rico, Guam, and the U.S. Virgin Islands. In 2019, funding for the program totaled \$18.1 million in Health Care Fraud and Abuse Control Program funding, including \$63,863 in carryover funds. Of that \$18.1 million, \$2.5 million supported infrastructure, technical assistance, and other SMP program activities, and \$15.5 million went to SMP projects to help beneficiaries prevent, detect, and report Medicare fraud, errors, and abuse. In 2018, funding for the projects also totaled \$18.1 million.

## **Performance Measures**

Since the beginning of the program, ACL has modified the performance measures in a number of ways. In 2007, the projects were required to begin measuring "cost avoidance"—the health care expenditures for which Medicare, Medicaid, a beneficiary, or another entity (e.g., a secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the projects. In 2012, ACL expanded the performance measures for both Medicare and Medicaid recoveries to account for expected recoveries as well as actual recoveries. This accounting method is consistent with OIG's accounting of its recoveries.<sup>1</sup>

In 2015, ACL changed the other performance measures, with the goal of aligning them more closely with the SMP projects' outcomes. Specifically, ACL reduced the number of performance measures from 21 to 10 by keeping the 5 measures pertaining to recoveries, savings, and cost avoidance and combining or redefining the 16 measures pertaining to volunteer and outreach activities, condensing them into 5 new measures. In addition, ACL no longer requires the projects

---

<sup>1</sup> As required by the Inspector General Act of 1978 (P.L. No. 95-452, enacted Oct. 1, 1978), as amended, OIG reports semiannually to the Secretary of Health and Human Services and to Congress on the activities of the office. In the semiannual report, OIG reports expected recoveries. See the most recent semiannual report at <https://oig.hhs.gov/reports-and-publications/semiannual/index.asp>.

to report on the number of media airings and the ways they process complex issues. See Appendix F for a list of the current measures and their definitions.

In 2017, OIG added two new measures that capture additional expected recoveries from cases in which the SMP projects were minimally involved. These new measures—one for Medicare and the other for Medicaid—include actual and expected recoveries that resulted from SMP referrals that validated information in an existing investigation. In contrast, the original two measures on expected recoveries capture recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

### **Tracking Systems**

ACL maintains a reporting system—the SMP Information and Reporting System—for SMP projects to track and report activities and complaints. Although projects commonly resolve complaints on their own, they are expected to refer cases to an investigative agency when necessary. These referrals are also recorded in the system.

## **METHODOLOGY**

We based our review on data reported in the SMP Information and Reporting System by 54 SMP projects for 2019. In this report, we provide the first 4 years of data for five measures. For these five measures, we reviewed the data for any discrepancies (e.g., if a project reported holding no events but reported a number of people who attended events). For the measures on recoveries, savings, and cost avoidance, we reviewed the projects' documentation in the same manner as in the past. Specifically, we reviewed documentation for expected recoveries and additional expected recoveries of funds for the Medicare and Medicaid programs; documentation for project-attributable savings to beneficiaries and others; and documentation for cost avoidance.<sup>2</sup> We provide the results for all 12 performance measures in detail in the appendices.

### **Standards**

We conducted this study in accordance with the *Quality Standards for Inspection and Evaluation* issued by the Council of the Inspectors General on Integrity and Efficiency.

---

<sup>2</sup> Due to the COVID-19 pandemic, projects in four States—Colorado, Florida, Idaho, and Massachusetts—were unable to provide supporting documentation for some or all of their recoveries, savings, and cost avoidance. We provided an extension to these States, which will allow them to report any savings from these cases in next year's report.

## RESULTS

### Results for 2019

In 2019, the 54 SMP projects had a total of 6,875 active team members who conducted a total of 28,146 group outreach and education events, reaching an estimated 1.6 million people. In addition, the projects had 320,590 individual interactions with, or on behalf of, a Medicare beneficiary.

For 2019, the SMP projects reported \$2.4 million in expected Medicare recoveries. Almost all of these recoveries came from one project that uncovered a fraud scheme that encouraged low-income senior citizens to submit DNA samples for medically unnecessary genetic testing. Three defendants were sentenced and ordered to pay a total of \$2.3 million in restitution and forfeitures. In addition, cost avoidance totaled \$60,971, while savings to beneficiaries and others totaled \$20,150.

In addition, the SMP program released a consumer fraud alert on genetic testing.<sup>3</sup> The alert advises beneficiaries to be suspicious of strangers who offer free genetic tests. It also advises beneficiaries to be cautious about sharing their personal information, including their Medicare identification number, and warns that this information can be used to fraudulently bill Medicare and Medicaid. The SMP projects conducted 1,467 group events covering genetic testing fraud issues in 2019; these events reached 97,455 people.

In comparison to 2018, the projects reported a 15-percent increase in the number of individual interactions in 2019 (320,590, up from 278,761). The number of group outreach and education events increased slightly by 5 percent, but the number of people reached through these channels decreased by about the same percentage (1.6 million, down from 1.7 million). In addition, the projects reported significantly higher amounts for Medicare recoveries (\$2.4 million, up from \$15,136), while cost avoidance dropped (\$60,971, down from \$602,063).

### Results Since 1997

Since the program's inception 23 years ago, the SMP projects have reported performance data on key measures, including Medicare and Medicaid recoveries; savings to beneficiaries and others; and cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others. In total, expected recoveries to Medicare and Medicaid attributable to the projects from 1997 through 2019 were

---

<sup>3</sup> See SMP, *SMP Consumer Fraud Alert: Genetic Testing*. Accessed at <https://www.smpresource.org/Content/Medicare-Fraud/SMP-Consumer-Fraud-Alerts/SMP-Consumer-Fraud-Alert-Genetic-Testing.aspx> on May 11, 2020. The SMP fraud alert references a corresponding OIG fraud alert. See OIG, *Fraud Alert: Genetic Testing Scam*. Accessed at <https://oig.hhs.gov/fraud/consumer-alerts/alerts/geneticcam.asp?> on May 11, 2020.

\$122.1 million.<sup>4</sup> Most of the recoveries resulted from one project's involvement in adjustments to Medicaid claims for individuals entitled to both Medicare and Medicaid.<sup>5</sup> Total savings to beneficiaries and others were approximately \$7.1 million. Total cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others was \$10.1 million.

## CONCLUSION

The SMP projects receive grants from ACL to recruit and train retired professionals and other older adults and community members to recognize and report instances or patterns of health care fraud. In 2019, the SMP projects had a total of 6,875 active team members who conducted a total of 28,146 group outreach and education events, reaching an estimated 1.6 million people. Results attributable to the SMP projects' efforts included \$2.4 million in expected Medicare recoveries, \$60,971 in cost avoidance, and \$20,150 in savings to beneficiaries and others. In comparison to 2018, the projects reported a significantly higher amount for Medicare recoveries, but a lower amount for cost avoidance.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

As agreed, we will continue to monitor the projects and will provide ACL with annual summary reports of performance data. This memorandum report is being issued directly in final form because it contains no recommendations. If you have comments or questions about this memorandum report, please provide them within 60 days. Please refer to report number OEI-02-20-00150 in all correspondence.

cc:

Kathleen Cantwell

Director of the Office of Strategic Operations and Regulatory Affairs

Centers for Medicare & Medicaid Services

---

<sup>4</sup> Prior to 2007, OIG reviewed documentation on savings to Medicare only and included self-reported data on savings to Medicaid, beneficiaries, and other entities. In addition, prior to 2012, the projects reported actual recoveries only.

<sup>5</sup> The project reported these savings between 2001 and 2003.

# Results for Performance Measures for the Senior Medicare Patrol Projects

## List of Appendices

Appendix A: Summary of Overall Performance of Projects in 2019 .....	7
Appendix B: Summary of Performance on Recoveries, Savings, and Cost Avoidance, Since 1997 .....	8
Appendix C: Summary of Performance on SMP Activities, 2016–2019 .....	9
Appendix D: Results for 2019, by Performance Measure.....	10
Appendix E: Results for 2019, by Project.....	23
Appendix F: Definitions of Performance Measures .....	78

---

## APPENDIX A

### Summary of Overall Performance of Projects in 2019\*

Performance measures	Total for 2019
Total number of active SMP team members	6,875
Total number of SMP team member hours	549,958
Number of group outreach and education events	28,146
Estimated number of people reached through group outreach and education events	1,591,429
Number of individual interactions with, or on behalf of, a Medicare beneficiary	320,590
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$60,971
Expected Medicare recoveries attributable to the projects	\$2,382,572
Additional expected Medicare recoveries attributable to the projects**	\$0
Expected Medicaid recoveries attributable to the projects	\$0
Additional expected Medicaid recoveries attributable to the projects**	\$0
Savings to beneficiaries attributable to the projects	\$19,814
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$336
Total savings attributable to the projects***	\$2,402,722

\* The totals in this table have been rounded.

\*\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

\*\*\* Total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

## APPENDIX B

### Summary of Performance on Recoveries, Savings, and Cost Avoidance, Since 1997

Performance measures	Total Since 1997
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others*	\$10,100,006
Expected Medicare recoveries attributable to the projects**	\$27,241,946
Additional expected Medicare recoveries attributable to the projects***	\$65,113,359
Expected Medicaid recoveries attributable to the projects**	\$94,818,031
Additional expected Medicaid recoveries attributable to the projects***	\$1,789,200
Savings to beneficiaries attributable to the projects	\$3,676,188
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$3,473,422
Total savings attributable to the projects****	\$129,209,587

\* This performance measure has been reported since 2007.

\*\* This performance measure was changed in 2012 to include both actual recoveries and expected recoveries.

\*\*\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project. This performance measure was reported for the first time in 2018.

\*\*\*\* Total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.



---

## APPENDIX C

### Summary of Performance on SMP Activities, 2016–2019

Performance measures*	Total: 2016–2019
Total number of active SMP team members	26,066
Total number of SMP team member hours	1,881,783
Number of group outreach and education events	107,727
Estimated number of people reached through group outreach and education events	6,692,869
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,020,998

\* These measures were introduced beginning with the data for 2016 and cannot be compared to the measures for data prior to 2016, which are listed in Appendix B of the OIG report *2016 Performance Data for the Senior Medicare Patrol Projects* (OEI-02-17-00220).

---

## APPENDIX D

### Results for 2019, by Performance Measure

The following tables provide the results by performance measure and by State for the SMP projects.

Note: Because of rounding, the totals listed in Appendix A may not match the sums of the corresponding individual figures listed in Appendix D.

## Total Number of Active SMP Team Members

	Total for 2019		Total for 2019
Alabama	127	Montana	79
Alaska	47	Nebraska	185
Arizona	106	Nevada	74
Arkansas	124	New Hampshire	55
California	659	New Jersey	30
Colorado	84	New Mexico	44
Connecticut	69	New York	37
Delaware	22	North Carolina	313
District of Columbia	51	North Dakota	114
Florida	389	Ohio	63
Georgia	34	Oklahoma	36
Guam	9	Oregon	205
Hawaii	62	Pennsylvania	41
Idaho	100	Puerto Rico	7
Illinois	92	Rhode Island	87
Indiana	81	South Carolina	30
Iowa	367	South Dakota	70
Kansas	94	Tennessee	379
Kentucky	114	Texas	191
Louisiana	86	U.S. Virgin Islands	6
Maine	121	Utah	189
Maryland	115	Vermont	28
Massachusetts	63	Virginia	108
Michigan	845	Washington	155
Minnesota	186	West Virginia	75
Mississippi	22	Wisconsin	20
Missouri	110	Wyoming	75

## Total Number of SMP Team Member Hours

	Total for 2019		Total for 2019
Alabama	6,349	Montana	5,547
Alaska	5,275	Nebraska	8,146
Arizona	22,372	Nevada	12,287
Arkansas	5,877	New Hampshire	2,768
California	54,614	New Jersey	6,063
Colorado	11,281	New Mexico	3,063
Connecticut	5,479	New York	10,144
Delaware	6,969	North Carolina	18,384
District of Columbia	6,068	North Dakota	4,931
Florida	53,922	Ohio	7,304
Georgia	7,273	Oklahoma	5,837
Guam	359	Oregon	9,991
Hawaii	4,367	Pennsylvania	7,980
Idaho	11,290	Puerto Rico	4,476
Illinois	8,222	Rhode Island	12,896
Indiana	7,226	South Carolina	5,296
Iowa	15,501	South Dakota	3,444
Kansas	5,775	Tennessee	20,104
Kentucky	12,043	Texas	10,129
Louisiana	6,012	U.S. Virgin Islands	1,009
Maine	11,574	Utah	18,023
Maryland	8,346	Vermont	5,380
Massachusetts	7,667	Virginia	10,802
Michigan	24,678	Washington	7,531
Minnesota	9,885	West Virginia	5,993
Mississippi	6,051	Wisconsin	4,389
Missouri	5,125	Wyoming	8,445

## Number of Group Outreach and Education Events

Total for 2019		Total for 2019	
Alabama	492	Montana	537
Alaska	128	Nebraska	399
Arizona	303	Nevada	481
Arkansas	582	New Hampshire	386
California	2,321	New Jersey	222
Colorado	432	New Mexico	400
Connecticut	242	New York	553
Delaware	175	North Carolina	1,163
District of Columbia	238	North Dakota	822
Florida	1,589	Ohio	548
Georgia	146	Oklahoma	647
Guam	67	Oregon	569
Hawaii	99	Pennsylvania	247
Idaho	511	Puerto Rico	77
Illinois	654	Rhode Island	832
Indiana	469	South Carolina	360
Iowa	430	South Dakota	52
Kansas	405	Tennessee	802
Kentucky	537	Texas	1,014
Louisiana	198	U.S. Virgin Islands	16
Maine	450	Utah	1,269
Maryland	401	Vermont	109
Massachusetts	183	Virginia	554
Michigan	723	Washington	471
Minnesota	1,064	West Virginia	610
Mississippi	215	Wisconsin	129
Missouri	1,725	Wyoming	98

## Estimated Number of People Reached Through Group Outreach and Education Events

	Total for 2019		Total for 2019
Alabama	20,676	Montana	14,476
Alaska	6,889	Nebraska	17,673
Arizona	30,070	Nevada	20,224
Arkansas	15,437	New Hampshire	11,535
California	141,083	New Jersey	9,732
Colorado	17,464	New Mexico	11,565
Connecticut	6,902	New York	47,189
Delaware	4,746	North Carolina	123,837
District of Columbia	5,690	North Dakota	20,860
Florida	61,993	Ohio	95,297
Georgia	17,469	Oklahoma	51,745
Guam	955	Oregon	23,362
Hawaii	10,914	Pennsylvania	9,625
Idaho	20,494	Puerto Rico	5,389
Illinois	31,417	Rhode Island	70,147
Indiana	36,365	South Carolina	27,680
Iowa	18,612	South Dakota	2,474
Kansas	29,251	Tennessee	82,820
Kentucky	22,710	Texas	47,352
Louisiana	32,680	U.S. Virgin Islands	2,541
Maine	10,208	Utah	45,893
Maryland	24,734	Vermont	2,278
Massachusetts	8,960	Virginia	34,732
Michigan	62,068	Washington	19,118
Minnesota	20,610	West Virginia	24,184
Mississippi	20,409	Wisconsin	13,269
Missouri	73,877	Wyoming	3,749

## Number of Individual Interactions With, or on Behalf of, a Medicare Beneficiary

	Total for 2019		Total for 2019
Alabama	11,290	Montana	1,723
Alaska	461	Nebraska	11,066
Arizona	2,365	Nevada	3,240
Arkansas	311	New Hampshire	5,784
California	49,035	New Jersey	325
Colorado	7,689	New Mexico	2,949
Connecticut	135	New York	2,649
Delaware	61	North Carolina	13,949
District of Columbia	121	North Dakota	134
Florida	27,212	Ohio	391
Georgia	409	Oklahoma	1,408
Guam	360	Oregon	7,574
Hawaii	107	Pennsylvania	1,107
Idaho	5,637	Puerto Rico	7
Illinois	4,878	Rhode Island	8,864
Indiana	1,315	South Carolina	8,509
Iowa	13,050	South Dakota	4,420
Kansas	7,227	Tennessee	36,502
Kentucky	2,593	Texas	1,024
Louisiana	335	U.S. Virgin Islands	0
Maine	6,445	Utah	18,014
Maryland	12,122	Vermont	37
Massachusetts	206	Virginia	6,910
Michigan	6,919	Washington	13,784
Minnesota	914	West Virginia	2,836
Mississippi	368	Wisconsin	175
Missouri	463	Wyoming	5,181

## Cost Avoidance on Behalf of Medicare, Medicaid, Beneficiaries, or Others

	Total for 2019		Total for 2019
Alabama	\$0	Montana	\$364
Alaska	\$8,748	Nebraska	\$0
Arizona	\$0	Nevada	\$866
Arkansas	\$0	New Hampshire	\$0
California	\$1,099	New Jersey	\$2,511
Colorado	\$2,027	New Mexico	\$13,403
Connecticut	\$0	New York	\$0
Delaware	\$123	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$1,261
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$2,407	Pennsylvania	\$0
Idaho	\$7,311	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$1,582
Kentucky	\$299	Texas	\$0
Louisiana	\$1,595	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$3,388	Virginia	\$0
Michigan	\$0	Washington	\$1,816
Minnesota	\$0	West Virginia	\$0
Mississippi	\$155	Wisconsin	\$0
Missouri	\$0	Wyoming	\$12,016



## Expected Medicare Recoveries Attributable to the Projects

	Total for 2019		Total for 2019
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$53	New Hampshire	\$0
California	\$32,091	New Jersey	\$2,335,617
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$1,159	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$1,706	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$1,980	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$614	Wisconsin	\$0
Missouri	\$0	Wyoming	\$9,352

## Additional Expected Medicare Recoveries Attributable to the Projects\*

Total for 2019		Total for 2019	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

## Expected Medicaid Recoveries Attributable to the Projects

Total for 2019		Total for 2019	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

## Additional Expected Medicaid Recoveries Attributable to the Projects\*

Total for 2019		Total for 2019	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

## Savings to Beneficiaries Attributable to the Projects

	Total for 2019		Total for 2019
Alabama	\$0	Montana	\$0
Alaska	\$190	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$153	New Jersey	\$0
Colorado	\$8,435	New Mexico	\$306
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$287	Pennsylvania	\$1,095
Idaho	\$1,004	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$416
Kentucky	\$341	Texas	\$0
Louisiana	\$4,475	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$934
Maryland	\$0	Vermont	\$0
Massachusetts	\$228	Virginia	\$0
Michigan	\$0	Washington	\$1,951
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

## Other Savings Attributable to the Projects (E.g., Savings to Supplemental Insurance)

Total for 2019		Total for 2019	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$191
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$145	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

---

## APPENDIX E

### Results for 2019, by Project

The following tables provide the results for each performance measure for each of the 54 SMP projects in 2019. The tables also include the grant total for 2019 for each project. In addition, the measure for total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

Note: Because of rounding, the totals listed in Appendix A may not match the sums of the corresponding individual figures listed in Appendix E.

---

## Alabama – State of Alabama Department of Senior Services

Performance measures	Total for 2019
Total number of active SMP team members	127
Total number of SMP team member hours	6,349
Number of group outreach and education events	492
Estimated number of people reached through group outreach and education events	20,676
Number of individual interactions with, or on behalf of, a Medicare beneficiary	11,290
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$292,181



## Alaska – Alaska Department of Health & Social Services

Performance measures	Total for 2019
Total number of active SMP team members	47
Total number of SMP team member hours	5,275
Number of group outreach and education events	128
Estimated number of people reached through group outreach and education events	6,889
Number of individual interactions with, or on behalf of, a Medicare beneficiary	461
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$8,748
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$190
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$190

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$235,844

---

## Arizona – Arizona Department of Economic Security

Performance measures	Total for 2019
Total number of active SMP team members	106
Total number of SMP team member hours	22,372
Number of group outreach and education events	303
Estimated number of people reached through group outreach and education events	30,070
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,365
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$301,198

---

## Arkansas – Arkansas Department of Human Services

Performance measures	Total for 2019
Total number of active SMP team members	124
Total number of SMP team member hours	5,877
Number of group outreach and education events	582
Estimated number of people reached through group outreach and education events	15,437
Number of individual interactions with, or on behalf of, a Medicare beneficiary	311
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$53
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$53

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$269,890

---

## California – California Health Advocates

Performance measures	Total for 2019
Total number of active SMP team members	659
Total number of SMP team member hours	54,614
Number of group outreach and education events	2,321
Estimated number of people reached through group outreach and education events	141,083
Number of individual interactions with, or on behalf of, a Medicare beneficiary	49,035
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$1,099
Expected Medicare recoveries attributable to the project	\$32,091
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$153
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$32,244

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$544,504

---

## Colorado – State of Colorado Division of Insurance – DORA

Performance measures	Total for 2019
Total number of active SMP team members	84
Total number of SMP team member hours	11,281
Number of group outreach and education events	432
Estimated number of people reached through group outreach and education events	17,464
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,689
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$2,027
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$8,435
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$8,435

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$279,641

## Connecticut – State of Connecticut Department of Rehabilitation

Performance measures	Total for 2019
Total number of active SMP team members	69
Total number of SMP team member hours	5,479
Number of group outreach and education events	242
Estimated number of people reached through group outreach and education events	6,902
Number of individual interactions with, or on behalf of, a Medicare beneficiary	135
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$268,211

---

## Delaware – Delaware DHSS – Division of Social Services

Performance measures	Total for 2019
Total number of active SMP team members	22
Total number of SMP team member hours	6,969
Number of group outreach and education events	175
Estimated number of people reached through group outreach and education events	4,746
Number of individual interactions with, or on behalf of, a Medicare beneficiary	61
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$123
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$241,734

---

## District of Columbia – AARP Legal Counsel for the Elderly

Performance measures	Total for 2019
Total number of active SMP team members	51
Total number of SMP team member hours	6,068
Number of group outreach and education events	238
Estimated number of people reached through group outreach and education events	5,690
Number of individual interactions with, or on behalf of, a Medicare beneficiary	121
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$235,290



---

## Florida – Florida Department of Elder Affairs

Performance measures	Total for 2019
Total number of active SMP team members	389
Total number of SMP team member hours	53,922
Number of group outreach and education events	1,589
Estimated number of people reached through group outreach and education events	61,993
Number of individual interactions with, or on behalf of, a Medicare beneficiary	27,212
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$460,557

---

## Georgia – eQHealth Solutions, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	34
Total number of SMP team member hours	7,273
Number of group outreach and education events	146
Estimated number of people reached through group outreach and education events	17,469
Number of individual interactions with, or on behalf of, a Medicare beneficiary	409
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$293,835

---

## Guam – Guam Department of Public Health and Social Services

Performance measures	Total for 2019
Total number of active SMP team members	9
Total number of SMP team member hours	359
Number of group outreach and education events	67
Estimated number of people reached through group outreach and education events	955
Number of individual interactions with, or on behalf of, a Medicare beneficiary	360
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$95,000

---

## Hawaii – State of Hawaii Department of Health

Performance measures	Total for 2019
Total number of active SMP team members	62
Total number of SMP team member hours	4,367
Number of group outreach and education events	99
Estimated number of people reached through group outreach and education events	10,914
Number of individual interactions with, or on behalf of, a Medicare beneficiary	107
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$2,407
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$287
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$287

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$245,764

---

## Idaho – Idaho Commission on Aging

Performance measures	Total for 2019
Total number of active SMP team members	100
Total number of SMP team member hours	11,290
Number of group outreach and education events	511
Estimated number of people reached through group outreach and education events	20,494
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,637
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$7,311
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,004
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,004

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$249,508

---

## Illinois – AgeOptions

Performance measures	Total for 2019
Total number of active SMP team members	92
Total number of SMP team member hours	8,222
Number of group outreach and education events	654
Estimated number of people reached through group outreach and education events	31,417
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,878
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$358,863

---

## Indiana – Indiana Association of Area Agencies on Aging Education Institute

Performance measures	Total for 2019
Total number of active SMP team members	81
Total number of SMP team member hours	7,226
Number of group outreach and education events	469
Estimated number of people reached through group outreach and education events	36,365
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,315
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$1,159
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,159

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$303,697

---

## Iowa – Iowa Insurance Division - SHIP

Performance measures	Total for 2019
Total number of active SMP team members	367
Total number of SMP team member hours	15,501
Number of group outreach and education events	430
Estimated number of people reached through group outreach and education events	18,612
Number of individual interactions with, or on behalf of, a Medicare beneficiary	13,050
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$268,734



---

## Kansas – Kansas Department on Aging and Disability Services

Performance measures	Total for 2019
Total number of active SMP team members	94
Total number of SMP team member hours	5,775
Number of group outreach and education events	405
Estimated number of people reached through group outreach and education events	29,251
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,227
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$262,153

---

## Kentucky – Louisville-Jefferson County Metro Government

Performance measures	Total for 2019
Total number of active SMP team members	114
Total number of SMP team member hours	12,043
Number of group outreach and education events	537
Estimated number of people reached through group outreach and education events	22,710
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,593
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$299
Expected Medicare recoveries attributable to the project	\$1,706
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$341
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$2,047

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$288,445

---

## Louisiana – eQHealth Solutions, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	86
Total number of SMP team member hours	6,012
Number of group outreach and education events	198
Estimated number of people reached through group outreach and education events	32,680
Number of individual interactions with, or on behalf of, a Medicare beneficiary	335
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$1,595
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$4,475
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$4,475

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$280,508

---

## Maine – Maine Department of Health and Human Services

Performance measures	Total for 2019
Total number of active SMP team members	121
Total number of SMP team member hours	11,574
Number of group outreach and education events	450
Estimated number of people reached through group outreach and education events	10,208
Number of individual interactions with, or on behalf of, a Medicare beneficiary	6,445
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$251,160

---

## Maryland – Maryland Department of Aging

Performance measures	Total for 2019
Total number of active SMP team members	115
Total number of SMP team member hours	8,346
Number of group outreach and education events	401
Estimated number of people reached through group outreach and education events	24,734
Number of individual interactions with, or on behalf of, a Medicare beneficiary	12,122
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$287,337

---

## Massachusetts – Elder Services of the Merrimack Valley, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	63
Total number of SMP team member hours	7,667
Number of group outreach and education events	183
Estimated number of people reached through group outreach and education events	8,960
Number of individual interactions with, or on behalf of, a Medicare beneficiary	206
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$3,388
Expected Medicare recoveries attributable to the project	\$1,980
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$228
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$145
Total savings attributable to the project	\$2,353

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$304,115

---

## Michigan – MMAP, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	845
Total number of SMP team member hours	24,678
Number of group outreach and education events	723
Estimated number of people reached through group outreach and education events	62,068
Number of individual interactions with, or on behalf of, a Medicare beneficiary	6,919
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$349,226

---

## Minnesota – Minnesota Board on Aging

Performance measures	Total for 2019
Total number of active SMP team members	186
Total number of SMP team member hours	9,885
Number of group outreach and education events	1,064
Estimated number of people reached through group outreach and education events	20,610
Number of individual interactions with, or on behalf of, a Medicare beneficiary	914
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$289,395



---

## Mississippi – eQHealth Solutions, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	22
Total number of SMP team member hours	6,051
Number of group outreach and education events	215
Estimated number of people reached through group outreach and education events	20,409
Number of individual interactions with, or on behalf of, a Medicare beneficiary	368
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$155
Expected Medicare recoveries attributable to the project	\$614
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$614

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$268,448

---

## Missouri – District III Area Agency on Aging

Performance measures	Total for 2019
Total number of active SMP team members	110
Total number of SMP team member hours	5,125
Number of group outreach and education events	1,725
Estimated number of people reached through group outreach and education events	73,877
Number of individual interactions with, or on behalf of, a Medicare beneficiary	463
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$303,543

---

## Montana – Missoula Aging Services

Performance measures	Total for 2019
Total number of active SMP team members	79
Total number of SMP team member hours	5,547
Number of group outreach and education events	537
Estimated number of people reached through group outreach and education events	14,476
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,723
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$364
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$244,059

---

## Nebraska – Nebraska Department of Insurance

Performance measures	Total for 2019
Total number of active SMP team members	185
Total number of SMP team member hours	8,146
Number of group outreach and education events	399
Estimated number of people reached through group outreach and education events	17,673
Number of individual interactions with, or on behalf of, a Medicare beneficiary	11,066
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$251,030

---

## Nevada – Nevada Department of Health and Human Services

Performance measures	Total for 2019
Total number of active SMP team members	74
Total number of SMP team member hours	12,287
Number of group outreach and education events	481
Estimated number of people reached through group outreach and education events	20,224
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,240
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$866
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$258,416

## New Hampshire – Department of Health and Human Services

Performance measures	Total for 2019
Total number of active SMP team members	55
Total number of SMP team member hours	2,768
Number of group outreach and education events	386
Estimated number of people reached through group outreach and education events	11,535
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,784
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$247,505

## New Jersey – Jewish Family & Vocational Service of Middlesex County

Performance measures	Total for 2019
Total number of active SMP team members	30
Total number of SMP team member hours	6,063
Number of group outreach and education events	222
Estimated number of people reached through group outreach and education events	9,732
Number of individual interactions with, or on behalf of, a Medicare beneficiary	325
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$2,511
Expected Medicare recoveries attributable to the project	\$2,335,617
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$191
<b>Total savings attributable to the project</b>	<b>\$2,335,808</b>

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$319,231

---

## New Mexico – New Mexico Aging and Long-Term Services Department

Performance measures	Total for 2019
Total number of active SMP team members	44
Total number of SMP team member hours	3,063
Number of group outreach and education events	400
Estimated number of people reached through group outreach and education events	11,565
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,949
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$13,403
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$306
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$306

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$254,579



---

## New York – New York Statewide Senior Action Council, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	37
Total number of SMP team member hours	10,144
Number of group outreach and education events	553
Estimated number of people reached through group outreach and education events	47,189
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,649
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$429,943

## North Carolina – North Carolina Department of Insurance

### Performance measures

### Total for 2019

Total number of active SMP team members	313
Total number of SMP team member hours	18,384
Number of group outreach and education events	1,163
Estimated number of people reached through group outreach and education events	123,837
Number of individual interactions with, or on behalf of, a Medicare beneficiary	13,949
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$345,437

---

## North Dakota – Minot State University

Performance measures	Total for 2019
Total number of active SMP team members	114
Total number of SMP team member hours	4,931
Number of group outreach and education events	822
Estimated number of people reached through group outreach and education events	20,860
Number of individual interactions with, or on behalf of, a Medicare beneficiary	134
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$238,000

---

## Ohio – Pro Seniors, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	63
Total number of SMP team member hours	7,304
Number of group outreach and education events	548
Estimated number of people reached through group outreach and education events	95,297
Number of individual interactions with, or on behalf of, a Medicare beneficiary	391
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$1,261
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$364,851

---

## Oklahoma – Oklahoma Insurance Department

Performance measures	Total for 2019
Total number of active SMP team members	36
Total number of SMP team member hours	5,837
Number of group outreach and education events	647
Estimated number of people reached through group outreach and education events	51,745
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,408
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$274,467

---

## Oregon – DHS, Office of Financial Services, Director's Office

Performance measures	Total for 2019
Total number of active SMP team members	205
Total number of SMP team member hours	9,991
Number of group outreach and education events	569
Estimated number of people reached through group outreach and education events	23,362
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,574
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$279,193

---

## Pennsylvania – Center for Advocacy for the Rights and Interests of Elders

Performance measures	Total for 2019
Total number of active SMP team members	41
Total number of SMP team member hours	7,980
Number of group outreach and education events	247
Estimated number of people reached through group outreach and education events	9,625
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,107
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,095
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
<b>Total savings attributable to the project</b>	<b>\$1,095</b>

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$387,150

---

## Puerto Rico – Hispanic-American Institute, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	7
Total number of SMP team member hours	4,476
Number of group outreach and education events	77
Estimated number of people reached through group outreach and education events	5,389
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$258,060



---

## Rhode Island – RI Department of Elderly Affairs

Performance measures	Total for 2019
Total number of active SMP team members	87
Total number of SMP team member hours	12,896
Number of group outreach and education events	832
Estimated number of people reached through group outreach and education events	70,147
Number of individual interactions with, or on behalf of, a Medicare beneficiary	8,864
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$242,145

---

## South Carolina – South Carolina Office of Lieutenant Governor

Performance measures	Total for 2019
Total number of active SMP team members	30
Total number of SMP team member hours	5,296
Number of group outreach and education events	360
Estimated number of people reached through group outreach and education events	27,680
Number of individual interactions with, or on behalf of, a Medicare beneficiary	8,509
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$290,985

---

## South Dakota – South Dakota Department of Human Services

Performance measures	Total for 2019
Total number of active SMP team members	70
Total number of SMP team member hours	3,444
Number of group outreach and education events	52
Estimated number of people reached through group outreach and education events	2,474
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,420
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$240,734

---

## Tennessee – Upper Cumberland Development District

Performance measures	Total for 2019
Total number of active SMP team members	379
Total number of SMP team member hours	20,104
Number of group outreach and education events	802
Estimated number of people reached through group outreach and education events	82,820
Number of individual interactions with, or on behalf of, a Medicare beneficiary	36,502
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$1,582
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$416
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$416

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$310,478

---

## Texas – Better Business Bureau Educational Foundation

Performance measures	Total for 2019
Total number of active SMP team members	191
Total number of SMP team member hours	10,129
Number of group outreach and education events	1,014
Estimated number of people reached through group outreach and education events	47,352
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,024
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$446,096

## U.S. Virgin Islands – Legal Services of the Virgin Islands, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	6
Total number of SMP team member hours	1,009
Number of group outreach and education events	16
Estimated number of people reached through group outreach and education events	2,541
Number of individual interactions with, or on behalf of, a Medicare beneficiary	0
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$95,000

---

## Utah – Utah Department of Human Services

Performance measures	Total for 2019
Total number of active SMP team members	189
Total number of SMP team member hours	18,023
Number of group outreach and education events	1,269
Estimated number of people reached through group outreach and education events	45,893
Number of individual interactions with, or on behalf of, a Medicare beneficiary	18,014
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$934
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$934

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$252,386

---

## Vermont – Community of Vermont Elders

Performance measures	Total for 2019
Total number of active SMP team members	28
Total number of SMP team member hours	5,380
Number of group outreach and education events	109
Estimated number of people reached through group outreach and education events	2,278
Number of individual interactions with, or on behalf of, a Medicare beneficiary	37
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$239,232



---

## Virginia – Virginia Association of Area Agencies on Aging, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	108
Total number of SMP team member hours	10,802
Number of group outreach and education events	554
Estimated number of people reached through group outreach and education events	34,732
Number of individual interactions with, or on behalf of, a Medicare beneficiary	6,910
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$316,512

---

## Washington – Washington State Office of the Insurance Commissioner

Performance measures	Total for 2019
Total number of active SMP team members	155
Total number of SMP team member hours	7,531
Number of group outreach and education events	471
Estimated number of people reached through group outreach and education events	19,118
Number of individual interactions with, or on behalf of, a Medicare beneficiary	13,784
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$1,816
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,951
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
<b>Total savings attributable to the project</b>	<b>\$1,951</b>

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$305,750

---

## West Virginia – West Virginia Bureau of Senior Svcs.

Performance measures	Total for 2019
Total number of active SMP team members	75
Total number of SMP team member hours	5,993
Number of group outreach and education events	610
Estimated number of people reached through group outreach and education events	24,184
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,836
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$258,072

---

## Wisconsin – Greater Wisconsin Agency on Aging Resources, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	20
Total number of SMP team member hours	4,389
Number of group outreach and education events	129
Estimated number of people reached through group outreach and education events	13,269
Number of individual interactions with, or on behalf of, a Medicare beneficiary	175
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$298,546

## Wyoming – Wyoming Senior Citizens, Inc.

Performance measures	Total for 2019
Total number of active SMP team members	75
Total number of SMP team member hours	8,445
Number of group outreach and education events	98
Estimated number of people reached through group outreach and education events	3,749
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,181
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$12,016
Expected Medicare recoveries attributable to the project	\$9,352
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
<b>Total savings attributable to the project</b>	<b>\$9,352</b>

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$236,651

---

# APPENDIX F

## Definitions of Performance Measures

---

<b>Total number of active SMP team members</b>	Individuals who spent any time on the SMP program, including those paid by the SMP program, those paid in kind, and volunteer team members.
<b>Total number of SMP team member hours</b>	Hours contributed by team members while performing SMP work and receiving training to perform SMP work, including time spent by team members paid by the SMP program, team members paid in kind, and volunteer team members.
<b>Number of group outreach and education events</b>	Community outreach events, education activities, and presentations to educate beneficiaries, family members, caregivers, and others about SMP services and the detection of health care fraud, errors, and abuse.
<b>Estimated number of people reached through group outreach and education events</b>	Total estimated number of people reached as a result of SMP group outreach and education activities.
<b>Number of individual interactions with, or on behalf of, a Medicare beneficiary</b>	Individual interactions between SMP team members and beneficiaries, family members, caregivers, or others for the purpose of discussing or gathering information about potential health care fraud, errors, or abuse.
<b>Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others</b>	Health care expenditures for which the government, a beneficiary, or other entity (e.g., secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the SMP project.
<b>Expected Medicare recoveries attributable to the projects</b>	This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicare and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.
<b>Additional expected Medicare recoveries attributable to the projects</b>	This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicare and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.

---

## Definitions of Performance Measures (continued)

---

### Expected Medicaid recoveries attributable to the projects

This amount represents actual and expected Medicaid recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicaid and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid Fraud Control Unit or a law enforcement agency. This measure includes recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

---

### Additional expected Medicaid recoveries attributable to the projects

This amount represents actual and expected Medicaid recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicaid and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.

---

### Savings to beneficiaries attributable to the projects

Money recouped to an individual as a result of the SMP project (e.g., copayments, deductibles, or any other out-of-pocket expenses).

---

### Other savings attributable to the projects (e.g., savings to supplemental insurance)

Money recouped to an entity other than Medicare, Medicaid, or a beneficiary (e.g., a secondary health insurer) as a result of the SMP project.

---