

**2020 SMP/SHIP  
National Conference**

July 21-23, 2020



Understanding Integrated Health Options  
for Dual Eligible Beneficiaries

*Kelly Cronin, Administration for Community Living*

*Leslie Fried, National Council on Aging*

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# Audience Poll

Are you familiar with these options in your area?  
*(select all that apply)*

- Programs of All-Inclusive Care for the Elderly (PACE)
- Medicare Advantage Special Needs Plans (DSNPs, CSNPs, ISNPs)
- Medicare Advantage Plans with Supplemental Benefits
- Financial Alignment Initiative Demonstrations
- Accountable Care Organizations (ACOs)
- I'm not sure

# Audience Poll

What resources would you be most interested in?

- Infographics
- Webinars
- Web-based Decision Support Tool
- FAQs
- One-Page Overview
- Checklist for Beneficiaries
- Fact Sheets for Professionals
- Other (please chat us your ideas!)

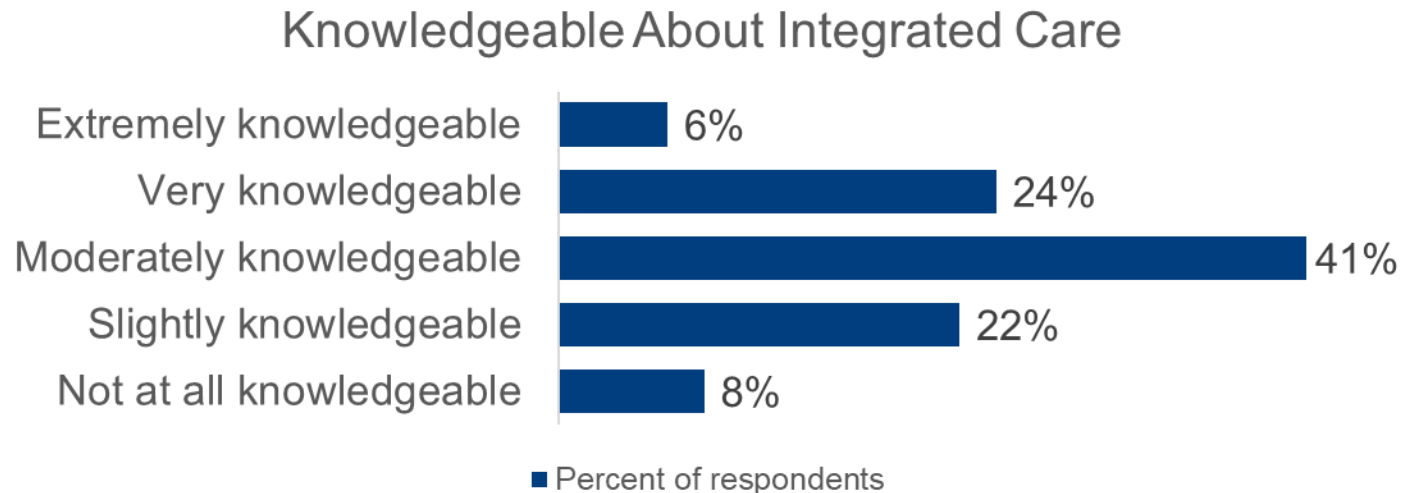
# Audience Poll

Do you think counselors in your community would benefit from a web-based tool that helps compares integrated care options?

- Yes
- No
- Unsure

# Little Knowledge of Integrated Care

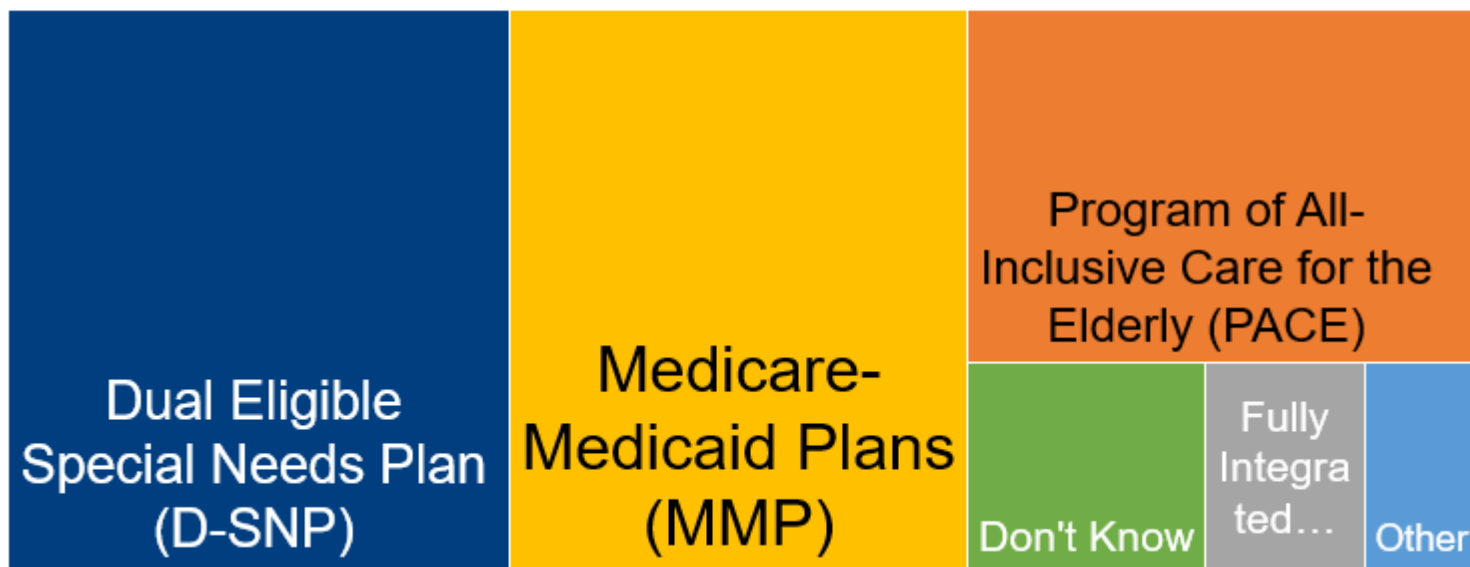
- Only 30% of aging and disability professionals said they were *very* or *extremely knowledgeable* about integrated care
- 30% report little to no knowledge of integrated care
- **There is a lot of room for improvement in educating professionals in the aging and disability network about integrated care.**



# Availability of Integrated Care Plans in Organizations' Service Areas

- D-SNPs and MMPs are the most common
- **Integrated care plans for dual eligible beneficiaries are available in most service areas, at least among survey respondents. Only 6% said they “don’t know” whether these plans are available in their area, and no one said “none.”**

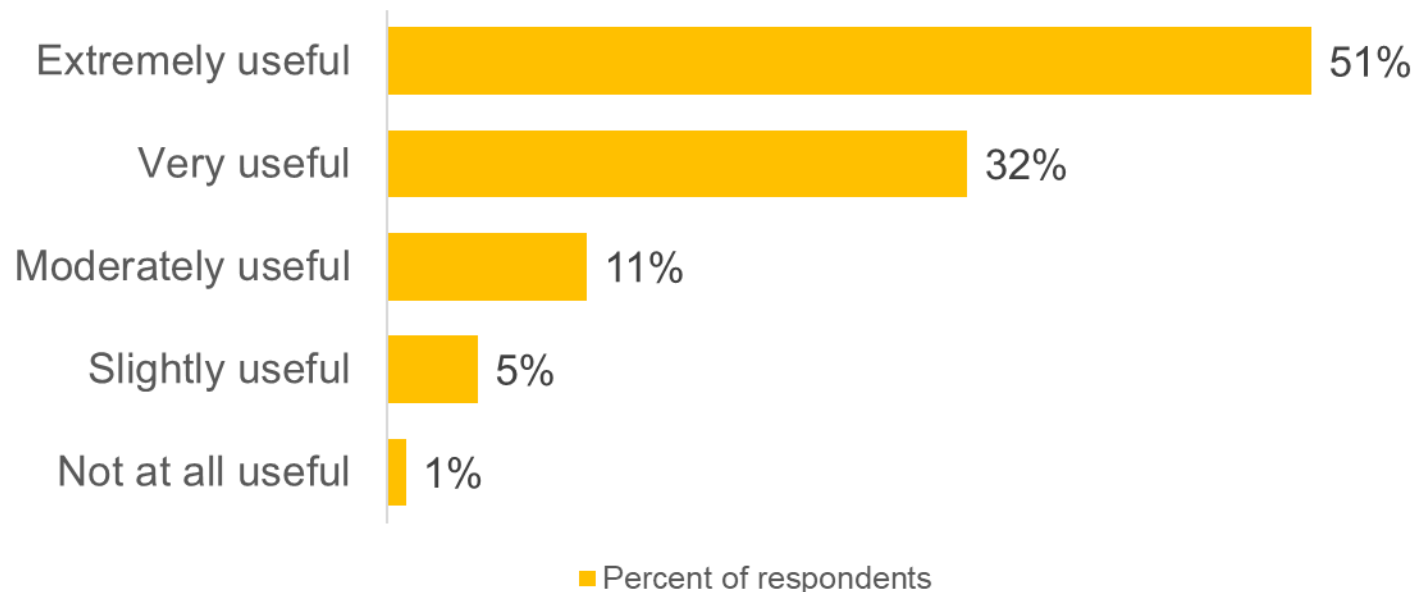
Integrated Care Plans in Service Area



# Strong Need for Integrated Care Resources

- **Eighty-three percent indicate that integrated care resources to help them educate dual-eligible beneficiaries would be extremely or very useful.**

Usefulness of Resources to help Educate Dual-Eligible Beneficiaries on Integrated Care



# Need for Broad and Simplified Materials as well as Detailed Templates

**85%** would like broad and simplified materials that explain what integrated care is, what the benefits are, and for whom it is appropriate

**94%** would like detailed templates that can be tailored to a specific geographic area based on the available plans in their area

**Aging and disability professionals need both broad and simplified materials as well as detailed templates that they can modify with information about integrated care plans available in their area.**



# Integrated Care Resources Rated Very/Extremely Useful

Simple infographics

FAQ sheet

Simple checklist for beneficiaries to identify whether integrated care is right for them

Webinars for professionals

One-pager with basic facts about integrated care for dual-eligibles

Fact sheets with sections for professionals to fill in

# Questions?

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